

Fourth Hospitality releases MyFourth

Fourth Hospitality has released MyFourth for its clients' employees – an iPhone app that allows them to log in and view their rota schedule; holiday information (including accrued, taken and balance) employment details and full details of their latest payslip as soon as it is processed.

Fourth's Software-as-a-Service People System eliminates the unnecessary to-ing and fro-ing, email queries and phone calls between a hospitality site and head office, by enabling managers to access all payroll and HR related information directly via the web-based system and resolve their own and employee queries. The MyFourth application represents the next generation of information availability and mobility and will help managers save time on employee questions and queries.

Future releases of MyFourth will include the option to switch off receiving paper payslips, request holidays via the phone, and the ability to request a shift swap with a colleague, making planning shifts and holidays even more straightforward for employees and ensuring a smoother-running business overall.

An application for Android handsets is also planned for imminent release. Fourth plans to follow up MyFourth with a range of new applications, including a managers app for stock counting, employee management and location/area/region performance.

go upstairs. Ordering handhelds are also used to track mini-bar stock accurately throughout the hotel, and bill customers accordingly.

A sophisticated kitchen software system has also been installed in fast-growing London bar chain Drake and Morgan's latest venue, The Folly, which opened its doors in October last year. The Folly is the company's fourth site, and

the latest to rely on the new QSR ConnectSmart Kitchen system from QSR Automations, supplied and installed by Call-Systems Technology (CST).

ConnectSmart Kitchen ensures dishes are prepared in the best sequence so that table orders leave the kitchen as quickly as possible and in perfect condition. The Folly is a 13,200 sq ft 500-cover multi-purpose venue open from 7:30am until late and serving a seasonal food menu alongside a premium and eclectic drinks list. Jillian MacLean, managing director at Drake and Morgan, says: "It works very well for us," adding it has also proved invaluable in helping to calculate the actual preparation and cooking times when preparing new menu items.

A new product from CST makes an appearance in the form of the C-3105, a new DECT phone handset that's said to deliver the message more clearly via high quality audio and a large colour screen while but allowing organisations to integrate all their communications into one device.

The C-3105's critical messaging server (CMS) handles all communications, routing everything through the one handset: voice, alarms and SMS texts, whether it's a call from reception or a fire safety alert from an automated alarm.

Fretwell-Downing Hospitality (FDH) has launched Saffron Cuisine, a new version of its Saffron management information software.

The web-based solution has been tailored specifically to help managers of cafés and independent restaurants achieve greater control of their business.

Nick Prime, FDH's managing director says: "With burgeoning food costs impacting on the catering sector it has become even more important to know what the cost of production is at any time and to be able to calculate the effect of any food waste on the business. Saffron Cuisine will give managers that control, eradicating any onerous paper-based system and automating the function."

And, finally, to make the dining experience more streamlined for the customer, Wireless Waiter from Wirelesswaiting is a customer service tool that offers a table sited call-button so diners can continue with the meal or conversation without having to disengage. The Irish company has a growing clientele in Southern Ireland and has recently launched in the UK. More than 50,000 units have already been sold in Japan, it says.



Supplier contacts



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